Decommissioning of Blackboard Collaborate

UCL will cease to support and license Blackboard Collaborate from the end of the academic year 2021-22. Zoom and Microsoft Teams are UCL’s recommended platforms for live online teaching. The Education planning 2021-22 web pages offer fully up-to-date resources and guidance to support colleagues to teach remotely across a variety of approaches, including lectures, seminars and group study, tutorials, and project supervision. You may find the section on Choosing the right platform for live online teaching particularly helpful.

View Blackboard Collaborate Service Status (Timer function currently disabled)

Blackboard Collaborate is UCL's web conferencing or online classroom platform. It is integrated within Moodle as an activity, providing access to a range of different functions in a live, or synchronous, learning environment. These features include:

- Audio and video conferencing;
- Presentation and whiteboard facilities;
- Application sharing;
- Text chat for student discussion and questions;
- Tools for hand-raising and reactions;
- Polling;
- Breakout rooms for small group activities.

Collaborate can be used for a variety of teaching and learning activities, including seminars and interactive group study, Q&A discussions, guest lectures, and tutorials. It can also act as an informal course meeting space and be used with participants from outside of UCL.

⚠️ The maximum number of participants for a given session (including moderators and presenters) is 250. If you require greater than 250 participants but less that 500 please follow the guidance on Collaborate Large Sessions

Tutors

Before a session

- Creating a Collaborate session (Moderator)
- Preparing for a Collaborate session (Moderator)

During a session

- Joining a Collaborate session (Moderator)
- Running a Collaborate session (Moderator)

After a session

- Accessing a Collaborate recording (Moderator)

Help and support

- Moderator Checklist
- Staff development and support
- Troubleshooting and FAQs (Moderator)

Additional (optional) steps

Students

Before a session

- Preparing for a session (Participant)

During a session
Joining a Collaborate session (Participant)
Participating in a Collaborate session (Participant)

**After a session**
Viewing a Collaborate recording (Participant)

**Help and support**
Participant Checklist
Troubleshooting and FAQs (Participant)