Reflect - Getting help

UCL Reflect is a WordPress-based platform, hosted by CampusPress. You’ll need to login with your UCL credentials to access full functionality on the platform.

Are you...

- Having problems logging into Reflect?
- Looking for instructions on how to use Reflect?
- A member of staff and would like to talk about using blogs in teaching?

Having problems logging into Reflect?

Make sure you’ve followed the instructions listed here: Logging into Reflect

If you still can’t log in, follow these instructions to reset your password: ISD - User IDs and Passwords.
If you are unable to do, contact the Service Desk: ISD - Help & Support.

Looking for instructions on how to use Reflect?

There is lots of guidance available on how to use Reflect (i.e. WordPress). To get you started, please see:

- How to guides: Reflect - How to guides
- FAQs: Educational Blogging FAQs

We have also created some short how-to videos, these are hosted on Media Central:

- UCL Reflect: Introduction
  - Introduction Transcript
- UCL Reflect: Class Blogs
  - Class Blogs Transcript
- UCL Reflect: Posts and Pages
  - Posts and Pages Transcript
- UCL Reflect: Menus
  - Menus Transcript
- UCL Reflect: Appearance (Themes and Widgets)
  - Appearance Transcript
- UCL Reflect: Plugins
  - Plugins Transcript

To find out how to do more, in depth guidance and self-paced online courses are available:

- EduBlogs User Guides
- LinkedIn Learning (Login with your UCL account so you can see everything!) And visit this collection of online WordPress (a.k.a. Reflect) training courses.

If none of the above answers your queries, you can also contact CampusPress support directly:

- Email them using your UCL email address at contact@campuspress.com
- Make sure you include a full description of your issue and a link to your blog.

A member of staff and would like to talk about using blogs in teaching?

Please contact the Digital Education team at digi-ed@ucl.ac.uk if you’d like to discuss how you can use blogs in your teaching practice.